SPRING
SOLUTIONS

CORRECTIVE ACTION REQUEST

Version 1

Spring Solutions Ltd
14 Blackburn Road
Bathgate
West Lothian
EH48 2EY

You are requested to use the Spring Solutions Corrective Action Request Form when submitting your formal response.

Corrective Action Type: Supplier ☒
Corrective Action Number: SCAR-2023-24
Response Due Date: **16/10/2023**
Issued By: Calvin Mark

Supplier Corrective Action
Supplier Name: SDG
Supplier Contact: Dave
Part Number: THA-99215724
Trace Number: 10251
Quantity: 1051
Item Description: M3X6 HEXLOBE CH HD ISO14580 A4-70
PO Number: PO-10251
Supplier Reference:

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Step 1: Problem Definition:
Parts machined to M2.5 dimensions on ISO14580 instead of M3 dimensions

Step 2: Containment Action & Correction:
Agreed Due Date: 24/10/13
PARTS SCRAPED. AND TO BE REMADE.

Step 3: Identify Root Cause: 5 Why's Root Corrective Action Process:
Please see appendix A for guidance on how to complete this section
Problem Definition:(See step one)
1.Why: WRONG DIMENSIONS TAKEN FROM ISO14580 DUE TO HUMAN ERROR.
2.Why:
3.Why:
4.Why:
5.Why:

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Step 4: Action Taken To Prevent Recurrence
SOP card updated to ensure this does not Happen again
Target Completion Date: 24/10/23

Spring Solutions Use Only:
Is The Response Satisfactory Yes ☑ No ☐
If No, New Response Due Date:
Actions & Response Approved By: 24/10/2023
Is follow up Required: Yes ☐ No ☐
If Required, Follow Up Date:

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Step 5: Verification Of Effectiveness • Containment Actions Identified In Step 2 Have Been Carried Out & Corrected • Root Cause Has Been Identified & Fixed • Actions To Prevent Recurrence Have Been taken • Has Problem Recurred? • Record Evidence Below